

#### **Disclaimer**

This document contains forward-looking statements. Any forward-looking statement does not constitute forecasts as defined in European regulation (EC) 809/2004. Forward-looking statements relate to expectations, beliefs, projections, future plans and strategies, anticipated events or trends and similar expressions concerning matters that are not historical facts. The forward-looking statements are based on the Company's current beliefs, assumptions and expectations of its future performance, taking into account all information currently available. Forward-looking information and statements are not guarantees of future performance and are subject to various risks and uncertainties, many of which are difficult to predict and generally beyond the control of the Company. These risks and uncertainties include those discussed or identified under section 4 "Risk Factors" of the SoLocal Group's reference document which was filed with the French financial markets authority (AMF) on 21st March 2019. Important factors that could cause actual results to differ materially from the results anticipated in the forward-looking statements include, among other things: the effects of competition; usage levels; the success of investments by the Group in France and abroad; the effects of the economic situation. SoLocal Group, its affiliates, directors, advisors, employees and representatives expressly disclaim any liability whatsoever for such forward-looking statements.

The forward-looking statements contained in this document apply only at the date of this document. Solocal Group does not undertake to update any of these statements to take account of events or circumstances arising after the date of said document or to take account of the occurrence of unexpected events.

Accounting data presented on an annual basis are in audited consolidated form, but all accounting data indicated on a quarterly basis are in unaudited consolidated form. Business indicators covered in the presentation are for continued activities. Due to rounding, numbers presented throughout this and other documents may not add up precisely to the total provided.



## Key investment highlights

- Digital services company set up to capture double digit growth of digital market
- Key competitive edge through combination of massive rich local content, powerful data, local coverage, strong partnerships & scalable tech platforms
- Recurring revenue businesses driven by auto-renewal subscription-based contracts
- EBITDA growth driven by significant cost savings
- Operating cash flow generation
- Seasoned management team with proven business track-record and aligned with shareholders interests



## Presentation

solocal

#### **Solocal overview**



2.4bn visits<sup>1</sup>



€669m 2018 revenue



51% reach<sup>2</sup>





399k customers



4.7m listed pros



>10m reviews4



>540k websites³



>40k camp./year



Continued activities

<sup>2)</sup> Source Médiamétrie, 2018 average, reach is defined as the number of unique visitors on a website expressed as a percentage of a reference population during a given period (scope: France)

Including Store locators

PagesJaunes

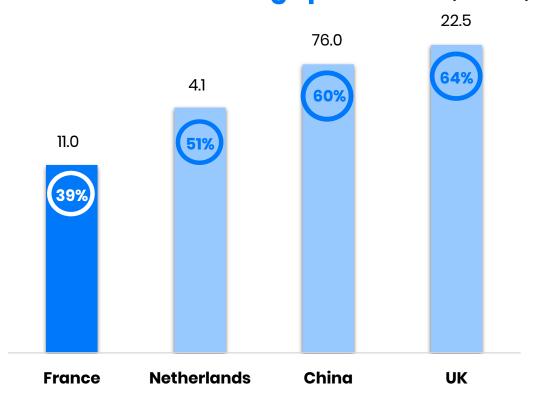
## **Financial Highlights**

- Deep transformation initiated in 2018: swift reorganisation, repositioning of the offer, towards operational excellence of the sales organisation
- Digital order intake growth in Q3 2019
- Stabilisation of 2018 recurring EBITDA<sup>1</sup>, following stabilisation in 2018FY<sup>1</sup> after 9 years of decline
- **Drastic reduction in the cost base vs. 2017**: -€60 M in 2018 , -€100 M in 2019E and -€125-130 M in 2020E
- 2019 outlook: stabilised Digital order intake<sup>1</sup> and moderate growth of recurring EBITDA<sup>1</sup>
- Since the beginning of 2019, increased salesforce productivity driven by new omnichannel organisation with optimised geographical areas and new salesforce compensation plan
- Solocal 2020 plan thoroughly executed



## ... in a market with substantial opportunities

#### **Share of Internet expenses** in total advertising spend 2018 (in €bn)















## Leveraging strong assets to deliver success



#2

#3

#4



**AUDIENCE** 

DATA

**TECH** 

PARTNERS COVERAGE

Become the trustworthy local digital services partner for all businesses in supporting their growth

## Unique combination of strengths vs. competitors

























- Proprietary media
- Rich content updated daily
- SEO know-how
- Premium partnerships













#### **LOCAL PRESENCE**

- Customer-facing employees
- Field sales workforce
- Local contact with national brands' points of sale













#### **DIGITAL DATA & TECH**

- Proprietary Presence platform
- Proprietary programmatic technology
- Purchase-driven & geolocated data

















# Value Proposition

## New digital range in figures



"FULL WEB" | ALL DEVICES | MULTICHANNEL IN SUBSCRIPTION MODE | WITH DIGITAL COACHING

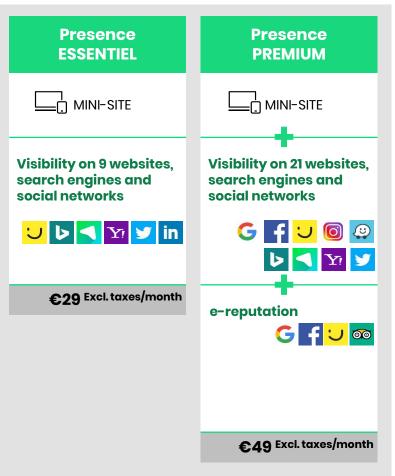


Printed directories business

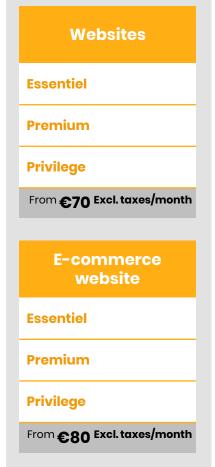
<sup>&</sup>lt;sup>2</sup> Source: France Pub, Zénith, SRI, estimates Solocal

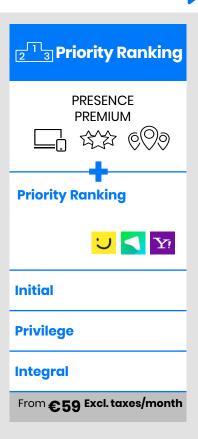
#### Focus on the three main product ranges

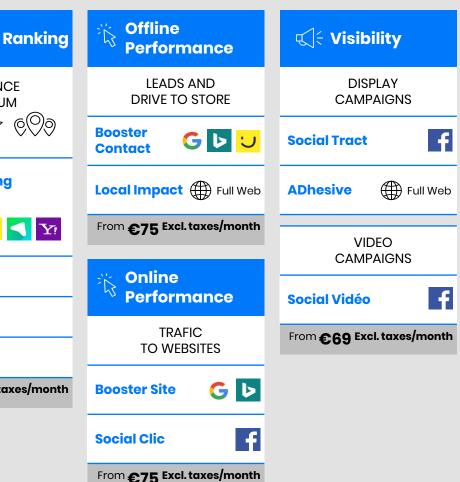










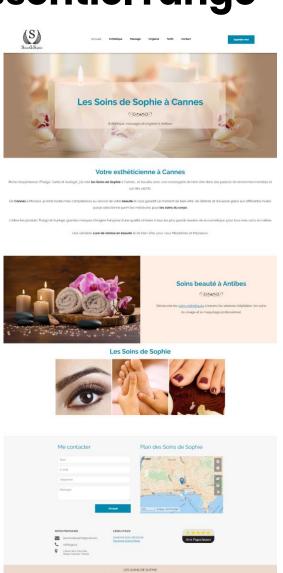


**ADVERTISING** 

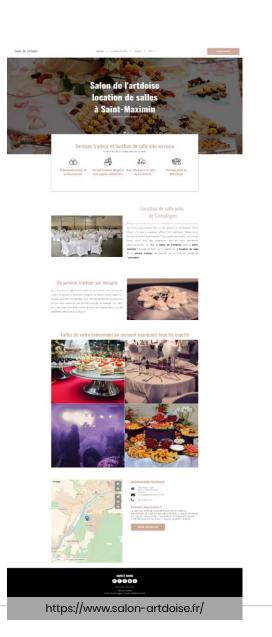


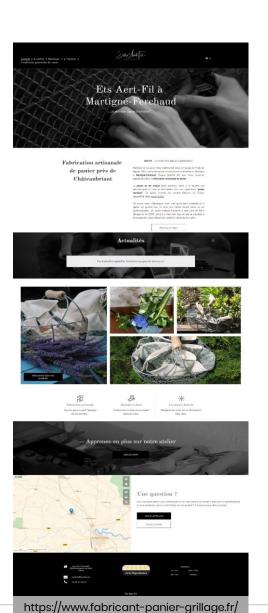
## Websites: new Essentiel range



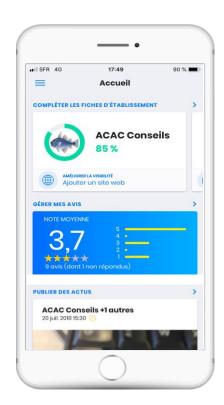


https://www.soins-de-sophie.fr/





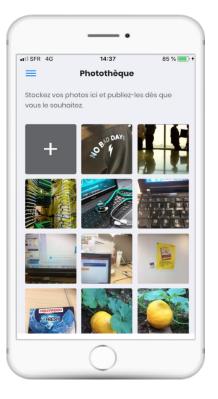
## New Presence offer – Unique customer mobile app



**Edit profile** 

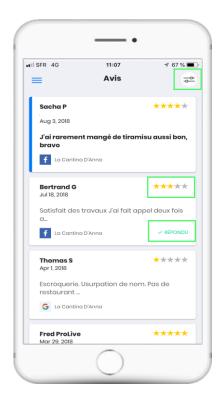






Add pictures

Manage reviews





Monitor dashboard



#### Automatic update of customer profile on

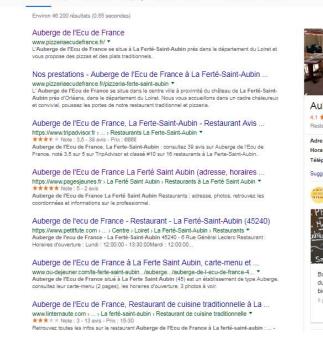




#### Searching professionals on Google

. Q

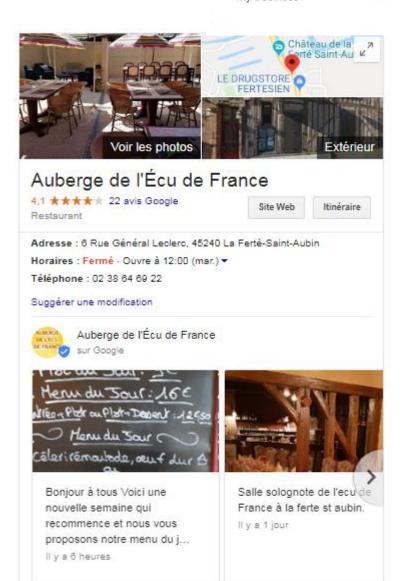
Paramètres Outils



Auberge de l'ecu de France La Ferté Saint Aubin

Maps Actualités Shopping Vidéos Plus





Logo

Geolocalisation

Photos

Website

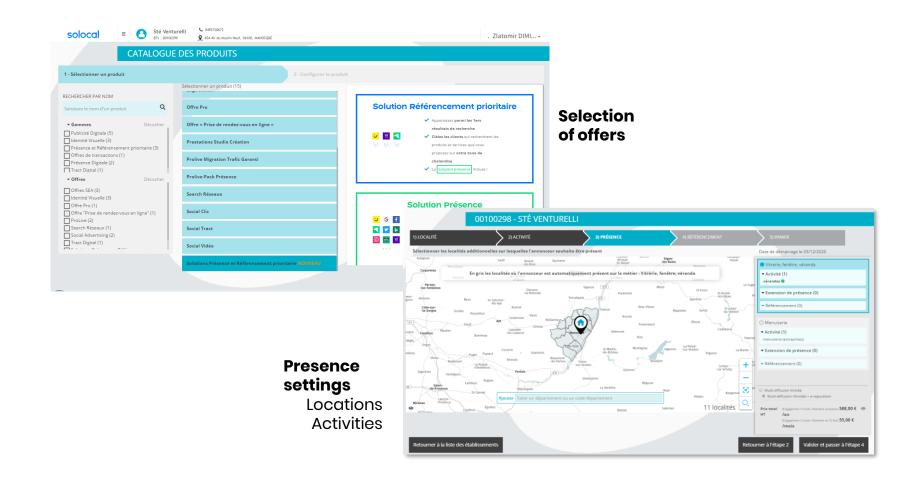
Address

Opening hours

Phone

News

# Priority Ranking: customers choose keywords and geographical coverage interactively



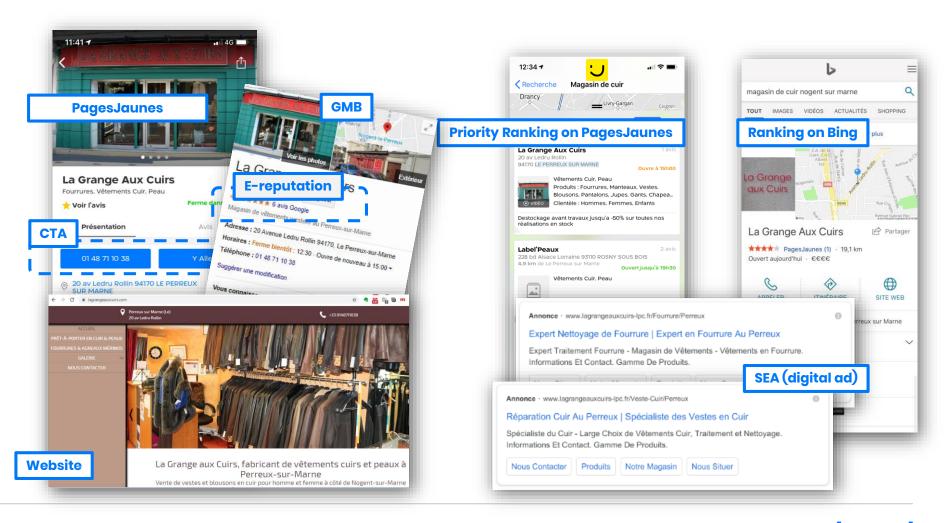


# **Complementary digital offers:** *La Grange aux cuirs* located in Le Perreux-Sur-Marne

#### Mon établissement La Grange Aux Cuirs 20 Avenue Ledru Rollin 94170 Perreux sur Mame (Le) **∪** G G --Améliorer la visibilité **Solocal Manager** Mes statistiques Connecter le partenaire Twitter in Erreur @ Linkedin Votre connexion a expiré, vouillez reconnector votre page Linkedin.

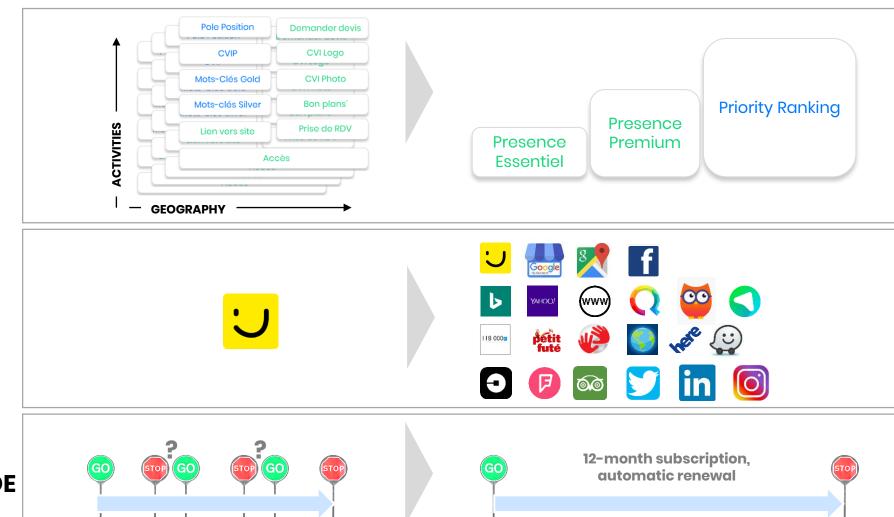
#### **Presence management**

#### **Lead generation**





## Consistent and simplified service range



#### **SUBSCRIPTION MODE**



**SIMPLIFIED** 

« FULL WEB »

## Positive first results on SME segment

Migration rate<sup>1</sup> Telesales Development rate<sup>2</sup> Field sales Development rate<sup>3</sup> > 80% +20-25% + 5-10% Being top ranked means PagesJaunes accounts for 30% more leads calling, It brings me customers, of requests for quotes and 18% hence more work. prospects and more of signed quotes. visibility. Guillon Père et Fils **BSPI** Rénovation (Levelling and sanitation) (Restoration) Sudelec (Electrical equipment) I subscribed to the Priority Ranking offer to have an online presence on high-traffic We wanted to be top ranked, as we have a websites and social networks, and for the lot of competitors. With Solocal we have a centralised dashboard via the app. relationship based on trust. (Vehicle inspection) Luminex Provence (Electricity, heating)



## Reinforced Large Account dynamics

- Ongoing momentum of Large Account customer segment
- Solocal provides local support to all Large Accounts' points of sale via comprehensive product range, including
  - Site Locator / Presence
  - Priority Ranking
  - Drive to store

Examples of Q3 2019 new Large Account contracts













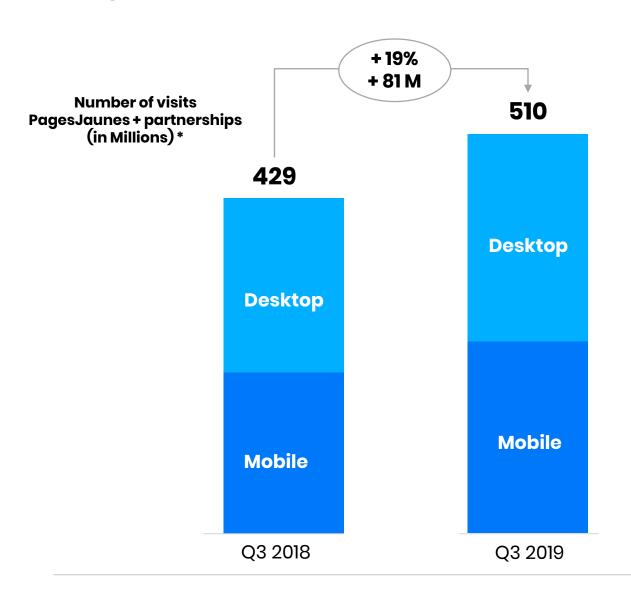
## Large Account contract case study: Intermarché



- Strategic 3-year contract announced in July 2019
- Intermarché, Bricorama, Bricomarché, Brico Cash,
   Roady et Netto brands benefit from Presence product
- Les Mousquetaires drive visibility and branding for c.
   3,000 points of sale: reliable and consistent information communicated full web
- Each point of sale can manage and control its online content, data...
- Target: enable customer acquisition and loyalty



## PagesJaunes traffic positive trend in Q3 2019



- Growth driven by partnerships
- Increase in RGPD-compliant first-party data for Solocal
- Mobile traffic up (vs. Q3 2018)



# Recent activity and highlights

## Q3 2019: Key messages

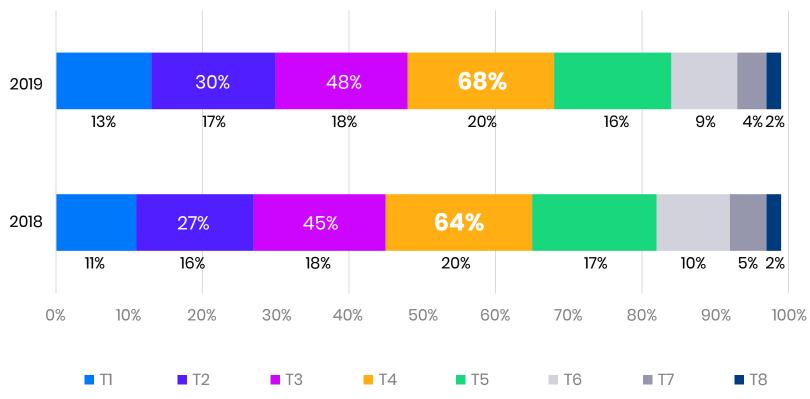
- Back to growth in H2 2019
- Q3 2019 Digital order intake growth: +5.3% vs. Q3 2018

- New digital service range fueling growth
- Close to 60% subscription sales: driving long-term recurring revenues
- Long-term profitable growth

#### Accelerated order intake conversion into revenues

% of quarterly order intake converted into revenues in the following quarters (average of first two quarters)





- Order intake are converted into revenues faster than previous years thanks to:
  - Sales work on clearing and incresing quality of order intake
- Product Mix improvement
- Conversion rate into revenues over the next 12 months
  - In H1 2018, 64%
  - In H1 2019, 68%, i.e. +4pts
- This improved conversion rate demonstrates that:
- **Solocal 2020** is in motion
- SaaS Business model in progress
- Positive impact on 2020 Digital revenues



## Q3 2019: Digital order intake growth

In million euros	Q3 2018	Q3 2019	Change	
Digital order intake	96	101	+5.3%	•
Digital revenues	139	129	-7.5%	
Digital order backlog (BoP/EoP)	349³	318	-9.0%	-
Auto-renewal subscription order intake (% of Digital order intake) <sup>1</sup>	22%	59%	+37 pts	4
PJ traffic (million visits) <sup>2</sup>	429	510	+19%	-

- +5.3% growth of Digital order intake in Q3 2019 vs. Q3 2018:
  - Roll-out of new products in subscription mode to customers
  - Organisation upgrade delivering short & long-term productivity improvement
- **Digital revenues** down -7.5%, led by previous quarters order intake conversion into revenues
- Digital order backlog down by -9.0% due to Q3 seasonality of order intake vs revenues
- c. 60% of Digital order intake are in subscription with auto-renewal, up +37 pts vs. last year, boosted by Priority Ranking
- PJ traffic up +19%, leading to increased volume of first-party data



<sup>&</sup>lt;sup>1</sup> Scope Solocal SA

<sup>&</sup>lt;sup>2</sup> pagesjaunes.fr

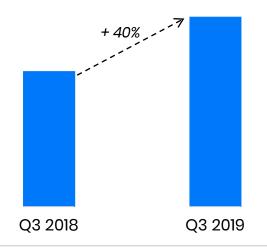
<sup>&</sup>lt;sup>3</sup> As of 30/06/19

## Q3 2019: Structural shift to deliver sustainable growth

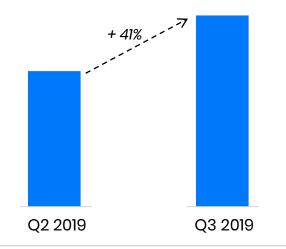
- Ongoing organisation upgrade ensuring long-term growth acceleration, including:
  - New product launch
  - New sales tools and training
  - Upgrading management in sales organisation

Leading to further increase in productivity
 & profitability

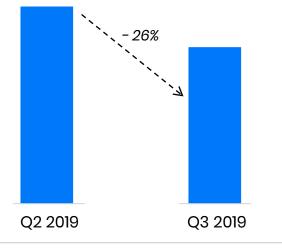
#### Weekly Digital order intake / Sales rep<sup>1</sup>



#### Calling time / Telesales rep<sup>2</sup>



Customer request backlog<sup>2</sup>





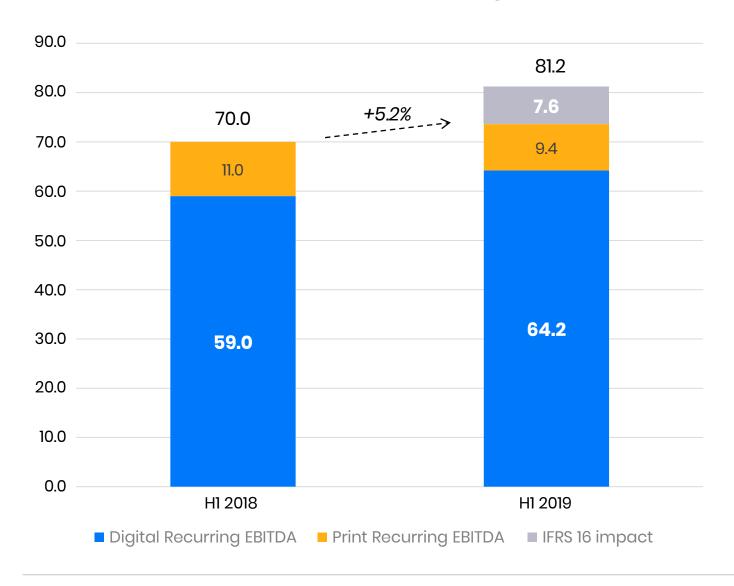
## H1 2019: Growth in recurring EBITDA despite decrease in revenues

In million euros	H1 2018	H1 2019 <sup>1</sup>	Change	H1 2019 (IFRS 16)
<ul> <li>Digital revenues</li> </ul>	293	268	-9%	268
<ul> <li>Print revenues</li> </ul>	57	36	-37%	36
Total revenues	350	304	-13%	304
Net recurring external expenses	(96)	(91)	-5%	(83)
<ul> <li>Recurring personnel expenses</li> </ul>	(183)	(139)	-24%	(140)
Recurring EBITDA	70	74	+5%	81
<ul> <li>Non recurring EBITDA</li> </ul>	(133)	(1)	-99%	(1)
Consolidated EBITDA	(63)	<b>73</b>	+216%	80
Depreciation and amortisation	(33)	(29)	-12%	(37)
Operating income	(96)	44	+146%	43
<ul> <li>Other financial income and expenses</li> </ul>	(19)	(17)	-11%	(20)
Income before tax	(115)	26	+123%	23
Corporate income tax	35	7	-80%	7
Consolidated net income	(80)	20	+125%	16

- Revenues are still impacted from H2 2018 order intake decrease
- Moderate growth in recurring EBITDA¹ in H1 2019: €74m in H1 2019 vs. €70m in H1 2018
- Expenses significantly reduced
- Positive net income



## H1 2019: Focus on recurring EBITDA



- IFRS 16 accounting rule applied since 1<sup>st</sup> January 2019
- IFRS 16 impact on EBITDA: +€8m as of 30<sup>th</sup> June 2019
  - Due to rent costs
- Estimated 2019FY impact: c. €16m
- Recurring EBITDA growth under same standard in H1 2019 vs.
   H1 2018 of 5.2%



## Ongoing decrease in the fixed cost structure in H1 2019

In million euros	H1 2018	H1 2019 <sup>1</sup>
Revenues	350	304
<ul> <li>Variable costs</li> </ul>	(33)	(33)
<ul><li>Fixed costs</li></ul>	(247)	(190)
Total recurring expenses	(280)	(223)
Recurring EBITDA	70	81

- €50m reduction in costs in H1 2019, on top of €60m cost reduction in 2018 (already booked in 2018FY), driven by
  - Decrease in personnel expenses
  - Rigorous cost control
- Variable costs stable due to the change in product mix



## Optimising investments for successful transformation & growth

#### **OTHER**

#### IT & CLOUD

IT infrastructure modernization and Move to Cloud

#### **DATA**

Big Data and artificial intelligence

#### **DIGITAL SERVICES**

- Presence
- · Priority Ranking
- Digital Advertising
- Websites



H1 2019 Capex

€21m

5

3

#### **MEDIA PLATFORMS**

Investments in Group media

- Pages Jaunes
- Search engine
- Voice search
- Mappy MaaS (mobility as a service)...

#### **SALES, CRM AND MARKETING**

Launch of the new range of services and sales

Presence and Full Web Digital advertising in subscription mode

Adaptation and modernisation of sales, CRM and marketing tools



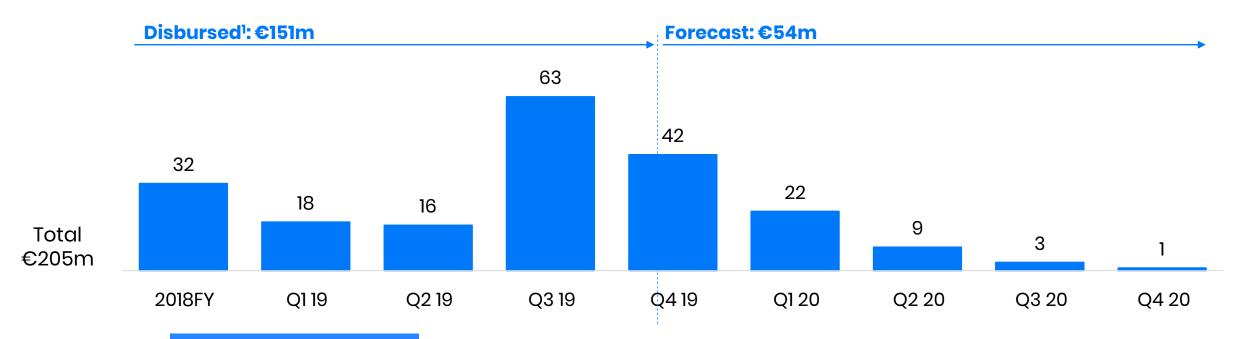
## Cash flow generation

In million euros	H1 2018	H1 2019 <sup>1</sup>	o/w IFRS 16 impact
Recurring EBITDA	70	81	+8
<ul> <li>Non monetary EBITDA</li> </ul>	5	6	-
<ul><li>Change in WCR</li></ul>	(25)	(19)	_
<ul> <li>of which Change in customers WCR</li> </ul>	(10)	(5)	_
<ul> <li>of which Change in suppliers WCR</li> </ul>	13	(6)	_
<ul> <li>of which Change in other WCR</li> </ul>	(27)	(8)	_
<ul><li>Capex</li></ul>	(22)	(21)	-
Recurring operating cash flow	30	47	_
<ul> <li>Non-recurring items</li> </ul>	(12)	(46)	-
<ul> <li>Financial expenses</li> </ul>	(17)	(20)	(3)
<ul> <li>Corporate income tax paid</li> </ul>	(12)	4	-
FCF from continued activities	(12)	(15)	-
<ul> <li>Others (of which leases)</li> </ul>	(2)	(8)	(5)
Net cash variation	(14)	(23)	-
Net cash position at start of period	86	82	_
Net cash position at end of period	72	58	-

- IFRS 16 included for H1-2019
- Seasonality in cash generation:
   H2 historically higher than H1
  - More Print revenues recognised in H2 due to business seasonality, impacting customers WCR
  - €25m one-off personnel-related outflows in H1 2019
- €38m of restructuring costs paid in H1 2019
- Tax refund received for €6m
- EBITDA capex in line with plan:
   €53m (before IFRS 16)



## Cash outflows related to the 2018 restructuring plan



#### **Notice period**

Monthly salary (2-3 months)

#### Mobility / reclassification leave

• 80% of the monthly salary for 9-10 months

#### **Indemnities**

Amount according to seniority<sup>2</sup>



## H1 2019: Stable financial leverage

In million euros	H1 2018	H1 2019 <sup>1</sup>
<ul> <li>Gross debt</li> </ul>	398	409
<ul> <li>Cash EoP</li> </ul>	72	58
<ul> <li>Net debt</li> </ul>	326	349
<ul> <li>Recurring EBITDA</li> </ul>	70	81
<ul> <li>Financial leverage<sup>2</sup></li> </ul>	1.8x	1.9x

- Debt covenants according to the bond documentation are not based on IFRS 16
  - €398m bond maturing March 2022
- Financial leverage<sup>2</sup> = 1.9x, ie 45% headroom relative to the bond covenant (3.5x)
- ISCR of 5.6x, ie 86% headroom relative to the bond covenant (3.0x)



<sup>&</sup>lt;sup>1</sup> Before applying IFRS 16 rule

<sup>&</sup>lt;sup>2</sup> Calculated according to the documentation of the Solocal bond maturing March 2022

## Next quarters: Accelerating growth

- Keeping up growth into Q4 2019
  - Focus on new Products roll-out (existing & new customers)
  - Cross-media ad campaign to fuel new customer acquisition
  - Building on Q3 2019 sales momentum and positive energy
- 2019 target:
- Stabilised Digital order intake in 2019
- Moderate growth of recurring EBITDA in 2019
- Pursuing growth dynamics into forthcoming quarters



# **Appendix**

#### Main features of 2022 bond

Amount: €398m

Interests: 8% payable quarterly

3-month EURIBOR rate – with a minimum of 1 % + margin based on the level of consolidated net financial leverage ratio (consolidated net debt/consolidated EBITDA) at the end of each semester

Greater than 2.0:1	9.0%
Less or equal to 2.0:1 but greater than 1.5:1	7.0%
Less or equal to 1.5:1 but greater than 1.0:1	6.0%
Less or equal to 1.0:1 but greater than 0.5:1	5.0%
Less or equal to 0.5:1	3.0%

- Maturity: 15 March 2022
- **Early repayment** or callable by the company: at any time, all or part of the bonds at 100% of the principal amount (par value)
- Credit ratings:

	Issuer rating	Security rating
Fitch	CCC+	B-
Moody's	Caal negative outlook	Caa2

## BASKETS IN THE BOND DOCUMENTATION

Working capital facility

Up to €10m

**Asset financing** 

Up to €50m

Bilateral credit lines

**RCF** 

Up to €50m



### H1 2019: Impact of the IFRS 16 standard on leases

- Applicable as of 1<sup>st</sup> January 2019
  - Recognition on balance sheet of all lease commitments currently recognised as off balance sheet commitments and finance leases
  - Impact on the Group's balance sheet:
    - Recognition of a lease debt among liabilities (discounted residual future rentals)
    - In exchange for a right-of-use posted in the assets as a fixed asset amortised over the lease term
    - Leases with a residual term of less than twelve months are excluded
  - Most lease contracts are related to the head office
- The impact on financial debt is €113m as of 30/06/19
- Impact on recurring EBITDA is +€8m in H1 2019, estimated 2019FY impact of +€16m
- No impact on cash

In million euros	IFRS 16 Impact as of 30/06/19	IFRS 16 Impact as of 31/12/19
Revenues	_	_
<ul> <li>Net external expenses</li> </ul>	8	16
<ul> <li>Personnel expenses</li> </ul>	_	-
<ul> <li>Restructuring costs</li> </ul>	_	_
EBITDA	8	16
<ul> <li>Depreciation and amort.</li> </ul>	(8)	(16)
Operating income	(0)	(0)
<ul> <li>Financial income</li> </ul>	-	-
<ul> <li>Financial expenses</li> </ul>	(3)	(6)
Financial result	(3)	(6)
Result before tax	(3)	(6)
<ul> <li>Corporate income tax</li> </ul>	_	_
Net income	(3)	(6)



#### Value-added Website range

\* Upfront payement

#### **WEBSITES**





**Customisable templates** 

**SEO optimised content** 

300 SEA clicks

2 follow up calls and updates / year

Hotline and client dashboard 24/7

Set up fees €450

From €70\* Excl. taxes/month

12-month contract, automatic renewal

#### PREMIUM

Exclusive templates, optimised design by dedicated webmaster

SEO strategy including 10 keywords

600 SEA clicks at launch

Specific SEO calls every 4 months

Hotline and client dashboard 24/7

Set up fees €1,500

From €169\* Excl. taxes/month

24-month contract, automatic renewal

#### **PRIVILEGE**

Fully customised design with tailor made functionalities and pro photos

Dedicated webmaster and SEO expert

New design every 2 years

SEO strategy including 20 keywords 1,200 SEA clicks / year for life

Optimisation calls every 3 months

Hotline and client dashboard 24/7

Set up fees €2,790

From €325\* Excl. taxes/month

24-month contract, automatic renewal

#### **E-COMMERCE SITES**



#### All of the above

+ 500 product catalogue, including20 products created for the customer

Set up fees €450

From €80\* Excl. taxes/month

12-month contract, automatic renewal

#### All of the above

+ product catalogue, including40 products created for the customer

Set up fees €1,650

From **€169\* Excl. taxes/month**24-month contract, automatic renewal

#### All of the above

+ product catalogue, including75 products created for the customer

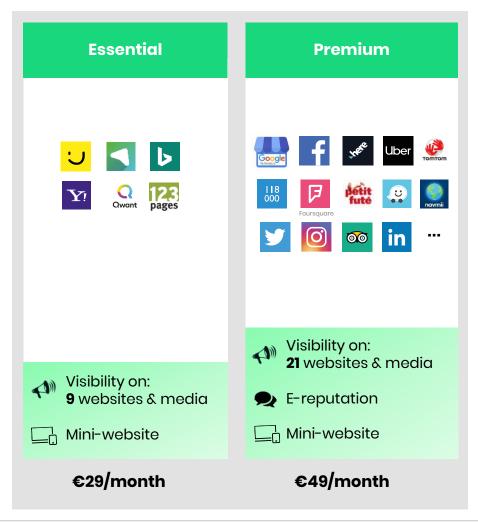
Set up fees €3,540

From €325\* Excl. taxes/month

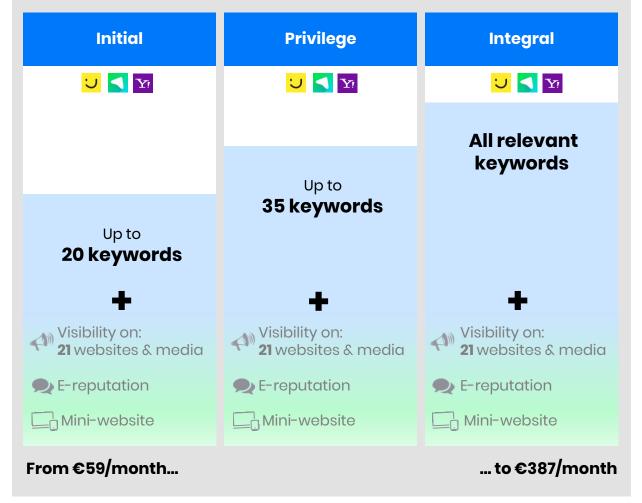
24-month contract, automatic renewal

## Focus on Presence and Priority Ranking product range

#### **Presence**



#### **Priority Ranking**



From: